

## **Established**

8th April, 2017; Amalgamated with North Lakhimpur Civil Hospital on 8th January, 2021

## **Vision**

To push the boundaries of innovation and discovery, renovate healthcare, advance medical education, and create hope for humanity.

## **Your Rights in the Hospital**

- Right to access to all services provided by the Hospital
- Right to information relating to your treatment
- Right of making decision regarding treatment
- Right for privacy and confidentiality
- Right to religious and cultural freedom
- Right for safe and secured treatment
- Right for grievance redressal
- Right to Emergency Care

## **General Information**

Lakhimpur Medical College and Hospital is a tertiary level multispecialty hospital and teaching institute.

## **Services available**

### **1. OPD SERVICES**

- Timing: 8 AM to 2 PM
- Days: Monday to Saturday, except Gazette Holidays
- 2nd and 4th Saturday: 8 AM to 12 PM

<b>DEPARTMENT</b>	<b>OPD Days</b>
General Medicine	Monday to Saturday
General Surgery	Monday to Saturday

DEPARTMENT	OPD Days
Obstetrics and Gynaecology	Monday to Saturday
Paediatrics	Monday to Saturday
ENT	Monday to Saturday
Eye	Monday to Saturday
Dental	Monday to Saturday
Orthopaedics	Monday to Saturday
Dermatology	Monday, Wednesday, Friday
Psychiatry	Monday to Saturday
Immunisation services	Monday to Saturday

**Services not available: Superspeciality OPDs**

## **2. IPD SERVICES**

- Medicine ward: 100 beds
- Surgery ward: 90 beds
- Orthopaedics ward: 30 beds
- Paediatrics ward: 40 beds
- Obstetrics and Gynaecology ward: 60 beds
- ENT ward: 20 beds
- Ophthalmology ward: 20 beds
- Psychiatry ward: 10 beds
- Dermatology ward: 10beds
- Respiratory Medicine: 10 beds

- Emergency Medicine: 30 beds
- Paying Cabin for Obstetric Patients: 10 nos. available on first come first serve basis

### **3. EMERGENCY SERVICES**

- Emergency Medicine Department is available 24x7
- Ambulance services

### **4. BLOOD BANK**

- 24x7

### **5. OT SERVICES**

- Major OT
- - General Surgery - 2
  - Orthopaedics - 1
  - Eye - 1
  - ENT - 1
  - Obstetrics and Gynaecology - 2
- Minor OT
- - 1 in each surgical specialty

### **6. LABOUR ROOM**

### **7. ICU FACILITY**

- ICCU – 5 beds
- ICU – 5 beds
- Surgical ICU – 5 beds
- PICU – 5 beds
- NICU – 16 beds
- Obstetric HDU/ICU – 5 beds

## 8. DIAGNOSTIC SERVICES

- Laboratory services
- X-Ray
- Ultrasound
- ECG
- Audiometry
- CT Scan

### Your responsibilities

- Please do not cause inconveniences to other patients.
- Please help us in keeping the hospital and surroundings neat and clean.
- Please do not spit here and there.
- Hospital is **“NO SMOKING”** zone and **“SMOKING IS PUNISHABLE OFFENCE”**.
- Beware of touts. If any such person is there in the premises tell the Hospital Authority
- Please provide useful feedback and constructive suggestion. These may be addressed to the Hospital Authority.
- Please make financial transaction only at the cash counter.

### Achievement and Recognition

#### Complaints and Grievance Redressal

- Every grievance will be duly acknowledged
- We aim to settle your grievance complaint within 15 days of its receipt
- Suggestion cum Complaint Box is available near Superintendent Office
- To meet Superintendent, please inform at reception
- - Visiting hours: 11 AM to 1 PM